

Birthday Party Policy

The Headwaters at the Comal (Headwaters) works to strengthen the relationship between the community and nature by showcasing the Comal Springs. We are honored you are considering this unique, nature-oriented site for your special occasion.

To make a reservation, please contact Lauren Strack at 830-608-8937 or lstrack@nbutexas.com.
Below is important information about hosting your party here:

Party Options & Pricing:

- **Nature Explorer (\$100):** Includes use of Headwaters site for 3 hours, including exclusive use of the open-air pavilion for your group; a one hour guided on-site Nature Hike; Field Notebooks & Colored Pencil Set for every child.
- **Water Watcher (\$125):** Includes use of Headwaters site for 3 hours, including exclusive use of the open-air pavilion for your group; a one hour guided on-site Nature Hike; a 30-minute Watershed Education Activity (TBD) led by a Headwaters educator; Field Notebooks & Colored Pencil Set for every child.
- **Additional Use of Site:** \$25 per hour
- **Discounts:** 10% discount for Individual or Family Level Headwaters at the Comal Members; 20% discount for Supporter or Contributor Level Members.

Birthday Party Guidelines:

- You are responsible for set up and break down of any decorations, favors, or food. Set up and break down time must be included in the 3-hour reservation window. Garbage cans are onsite and garbage will be removed by Headwaters staff at the end of your reservation. Please leave the site as you found it.
- The following items are **strictly prohibited:** balloons, piñatas, confetti, glitter, silly string, sparklers. Please let us know if you'd like some nature-friendly decoration ideas.
- You are welcome to have food delivered to Headwaters at the Comal the day of your party. Please let staff know in advance.
- Children may be dropped off for the party, but you are required to have enough chaperones for monitoring children during the party. We require 1 adult to every 10 children.
- You are expected to have emergency contact information and permission to transport in case of medical emergency for all unattended minors.
- Pets are welcome, but they must be on leash at all times.
- No smoking, e-cigarettes, or alcohol are allowed.
- Do not remove, cut, or clip any of the plant life on site.
- Please ask all guests to dress for the weather.

Cancellation and Payment Policy:

- Full payment must be made 7 days in advance of your reservation.
- Cancellations will only be made in case of threatening, inclement weather. The decision to cancel will be made by Headwaters staff and will be communicated to you no later than 3 hours in advance of the start of your reservation. Staff will either reschedule or refund your reservation. Refunds will only be given if the decision to cancel is made by Headwaters staff.